lux-Airport Safety Policy

Safety is the fundamental principle in all aspects of airport operations. It aims to create a secure environment and to reduce risks through proactive safety measures and compliance with all applicable safety regulations.

Safety is something which every member of the airport community can and must contribute to. All airport staff, users and contractors help put this lux-Airport Safety Policy into practice.

Every manager is responsible for drawing the attention of his staff to this Safety Policy. Both managers and employees are responsible for their own actions, and for making sure all current safety regulations are applied and followed. lux-Airport creates an atmosphere of trust in which people are encouraged to provide essential safety related information but in which it is also clear where the line must be drawn between acceptable and unacceptable behaviors. Individuals are not blamed for 'honest errors' but are held accountable for willful misconduct.

lux-Airport is committed to:

- Treating safety issues at the airport as the highest priority;
- Guaranteeing the safety of all aviation operations, staff, customers and contractors;
- Considering every new initiative that can contribute to airport safety, while bearing in mind operational requirements, costs and benefits;
- Respecting all legislation and regulations relating to airside safety, to be an example for the whole airport community;
- Maintaining an integrated Safety Management System, and continually updating the system to meet current legislation and safety best practice. Both proactive and reactive management processes are used so that hazards and risks can be identified, analysed and dealt with to reduce them to an acceptable level;
- Making sure the necessary resources are available, and maintained to reduce the risk of accidents and incidents;
- Maintaining a voluntary reporting system for all airport staff, as well as the mandatory reporting system to the Competent Authority under regulation EU No 376/2014. Every report will be analysed with the sole purpose of continuously improving the level of safety.

External companies active at the airport are thoroughly checked to make sure they are in line with current legislation and industry best practices. lux-Airport helps this by carrying out safety audits. One important point covered by the audits is the continued evaluation of training for people whose work is critical for safety.

We all work together, aiming for an optimal level of safety for our company, our clients and our partners. We want lux-Airport to be a safe environment for everyone, to be known as a safe environment and to remain so.

Tom Goris

Chief Operating Officer
Accountable Manager

Scan it. Report it.